

CONTACT US

Black Country Housing Group
134 High Street
Blackheath
West Midlands
B65 0EE
Telephone: 0121 561 1969
Web: www.bcha.co.uk

USEFUL CONTACTS

Victim Support	0845 3030 900
Community Relations Council	028 9022 7500
Citizens Advice Bureau	www.citizensadvice.org.uk

If you need help understanding this information or would like it in another language or format, please contact us on 0121 561 1969.



What should I do if
I think I'm being
**RACIALLY
HARRASSED?**

RACIAL HARASSMENT

Racial harassment is any unwelcome or hostile act or behaviour which is done because of someone's race.



It includes:



Written or spoken threats or insults



Abuse or behaviour such as spitting



Attacking people or their possessions



Circulating racist material such as leaflets, emails, websites, stickers or badges

Racial harassment is very serious. We will not accept it and you do not have to put up with it. If you feel you are being racially harassed you should report it to us at once.

WHEN IS ANTISOCIAL BEHAVIOUR CLASSED AS RACIAL HARASSMENT?

Antisocial behaviour is racial harassment if:

- You believe it is directed at you because of your colour or race or
- It is perceived by another person to be racially motivated or
- There is evidence that it is racially motivated (for example graffiti)

If you commit racial harassment you are breaking the conditions of your tenancy and you could lose your home.

If you think you have been racially harassed in or near our property, report it to us IMMEDIATELY.

We will:

- Visit you within two working days to investigate
- Tell you who will deal with your complaint
- Photograph any damage
- Fix any damage which affects your safety within 24 hours
- Fix any other damage caused by the harassment within seven days
- Agree with you an action plan of steps within five days of our first visit

ACTION WE CAN TAKE:

- Provide extra security
- Agree acceptable behaviour contracts with tenants who are guilty of racial harassment
- Involve the Police
- Take out an injunction (a legal order) to prevent further incidents
- Work with the Police and local authority to obtain an Antisocial Behaviour Order
- Evict tenants who are guilty of serious or persistent racial harassment
- Put you in touch with organisations that can help you
- Consider re-housing you