



get in touch

we can help you

We provide different services in each council area. To find out what's available in your area and how we can help you call: **0121 561 3845**.

We are open **Monday to Friday 9am to 5pm**.

134 High Street, Blackheath,
West Midlands B65 0EE

Telephone: 0121 561 3945

Fax: 0121 559 0040

www.bcha.co.uk

If you would like this information in Braille, large print or on audiotape please let us know. If English is not your first language, we can also arrange for an interpreter to speak to you.

for more information please call

0121 561 3845

or visit our website

www.bcha.co.uk

Black Country Housing Group is an exempt charity registered under the Industrial & Provident Societies Act 1965.
Registered Number: 21157R



need some help

a friendly
service to help
with **repairs** and
improvements



making homes warm, safe and secure

Care and Repair helps people repair, adapt and improve their home.

Established for over 17 years, our friendly service has helped thousands of people to continue to live comfortably and independently in their own home.

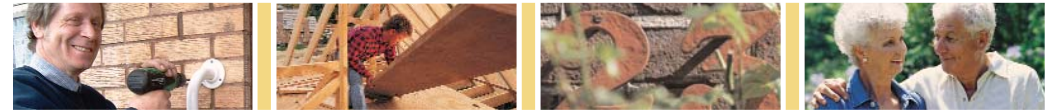
We help a wide range of people including older people, those on a low income or benefits and people with a disability. Whatever your circumstances, we're here to help.



no job too large or small



Our friendly and experienced staff can visit you at home to help with:



Help every step of the way

- Advice on benefits and welfare rights
- A property inspection to identify the repairs and improvements needed
- Estimates for work and competitive prices
- Approved builders you can trust
- Access to a range of affordable loans and other ways to pay for work
- Management of builders on site to ensure a quality job
- Information on other helpful agencies.

Here's some of the jobs we've done for people in Birmingham and the Black Country.

- Fitting hand-rails and grab-rails

- Improving access to properties
- Plumbing jobs
- New kitchens, bathrooms and windows
- Decorating and plastering
- Disabled facilities adaptations e.g. downstairs bathrooms
- Heating, insulation and draught-proofing
- Electrical rewiring
- Damp proofing
- Re-roofing
- Chimney repair
- Security advice including lock changes
- Fitting smoke alarms and home safety advice.